#### **Customer Review:**

## Yaquob T.\*\*\*\*

These are trustworthy mechanics who do a good job. My favorite part about the shop is that you can trust them to give you their honest opinion about what is best for your vehicle and not necessarily what will make them the most money. It is hard to find a honest mechanic who has good prices and does good work, but these guys are a good combination of all three.

### Jennifer M.\*\*\*\*

This was by far the greatest experience I've had with an auto shop. Thai and his staff are so professional and nice. The price was right, too! My window regulator was busted and I had to get a new one. I was charged a very decent price compared to what the part costs! I will definitely take my car here again.

# Akshay J.\*\*\*\*

I highly recommend this place. I came here on a friend's recommendation and haven't gone anywhere else since. The owner, Mr. Thai is extremely nice, soft spoken and very knowledgeable. The prices are very reasonable and the service is super. I've brought both our cars here and have been very satisfied with the experience every time.

### Alex A.\*\*\*\*

Absolutely fair and professional. I took my car in for alternator change and fluid flush. The shop looks very clean and organized. Personnel are polite and professional. I'm very pleased with the quality of service and pricing. The job was done in a timely manner as well. I will definitely take all my cars to this shop moving forward.

### Aarize D.\*\*\*\*

HANDS DOWN ONE OF THE BEST SHOPS IN THE BAY AREA! My boss recommended this shop to me since he's been taking his car, his wife's car,

and father's car for a few years now and he really liked his work and services.

I really like this shop and if anyone wants reasonable priced shop, this is the one I would recommend. You won't feel ripped off and Thai gives you option on how you want to go about your car. Also, Thai will tell you what you need to watch out for to avoid super costly repairs in the future.

### John S.\*\*\*\*

Almaden Auto Repair is my TRUSTED auto repair company for my Toyota...They communicated very well with me, and the price was exactly as they quoted...The job was done properly, and location of the repair was clean (a mark of a professional technician). I was impressed.

### Maureen M.\*\*\*\*

Mr. Thai has been very honest from the beginning, letting us know what to do and not to do in order to save our money...Over two years that I went to Almaden Auto Care, Mr. Thai never failed to deliver his best care to both of my car. Also his price for oil change or any other maintenance are 30-50% off from the regular car dealership service. Yet the cars have the same end treatment. Support local business!

### Han H.\*\*\*\*

As a female I hate bring my car into a Shop, feeling like I will more than likely get ripped off. Came to Almaden Auto Repair and I was very impressed by Thai's customer service. Not only was the service quick, he also accessed and makes notes on my brake that needs to be replaced soon. I'm definitely coming back!

# Julie N.\*\*\*\*

Honestly, we all know mechanic shops can be question at times. But here, you're dealing with honest people and honest work. They're affordable, efficient and most of all not pushy. Thai the owner is very polite and respectful, he really makes sure you understand what is wrong with your

vehicle and your options...I come here for all my oil changes and any fix for my car!

#### Antonio H.\*\*\*\*

Nothing but great experience during my past visits. The owner, Thai is really honest and tries his best to make his customer happy. He worked on my car and inspected it, he quoted me reasonable prices. I have also done my oil change here and charged me \$55 for a synthetic oil change. What a pleasant experience, they also added and fixed the engine covers which no other shop had done before. I will definitely be back to service my car, thank you Thai and your team!

# Sunny A.\*\*\*\*

Took my Toyota Camry for 60k service + brakes pad replacement. They Really did a great job. Thai is really leally helpful and discussed all the things in detail.

He Provided me good discounts for battery and other service parts too. Will surely recommend this for auto repair.

# Kathy L.\*\*\*\*

Thai and other mechanics at Almaden Auto Repair are very professional. We had problem with idle valve. Thai spend time with his crew to get it fixed instead of replacing it. He also fixed other problems as well. Really appreciate their good work and explain the problem to us clearly.

### Carol J.\*\*\*\*

Nothing short of a San Jose treasure – both as a person and as an auto mechanic. I started taking my car to Thai about 6 years ago and was thrill to find such a trustworthy mechanic and truly good person. He is honest. One time I took my car to him for an oil change and said "I think I need new brakes, please check them" and later he called to say my brakes were fine, he just changed the oil. My whole family brings tier cars to him now. The work is always good or if there is an issue, he makes it right. I highly recommend Almaden Auto Repair. Thank you Thai!!

#### Michael C.\*\*\*\*

Great shop and staff. They provide excellent customer service. Their honest mechanics who provide quality service at reasonable prices. They treat you like family what more can you ask for. I definitely recommend them to anyone looking for a quality auto repair shop.

#### Clark W.\*\*\*\*

Once again, Almaden Auto Repair met my expectations!

Though my family no longer lives in San Jose, I was in the area during the holidays and thought I would take advantage of the opportunity to visit my trust auto mechanic. The customer service was outstanding but, even more importantly, the repair were completed in a timely manner and well within the anticipated cost.

In my humble opinion, you can't go wrong with Almaden Auto repair for servicing your vehicle. I'll be back!

# Illakiyakantha S.\*\*\*\*

This place is the best affordable price great service I come here for oil change and I always leave satisfied. One time I came here to install my Audi Q5's windshield wipers since I already had bought the wipers they installed it for free also checked my tires and put air for free this guys give the best service in this area I'm a 120 percent satisfied customer of almaden auto repair Thai is a great guy and give excellent service thank guys

### Qian T.\*\*\*\*

This is the first time we sent our car for the repair in Almaden Auto Repair. The service manager Thai is supper awesome, honest person and very professional on the vehicle diagnostics. He gave us a very competitive price and we are very happy with his service.

# Jason W.\*\*\*\*

Thai and his crew are the best. Checked in my car for a long overdue timing belt service and was able to retrieve it a couple hours later. During the

service, Thai call and notified me of a small leak. Instead of persuading me to get it fixed (a run for my money), he was very honest and informed me about the current situation and whether I want to repair the leak or just do the timing belt. Eventually, I did get the leak repair as it would progress into a bigger problem in the future. Definitely happy with this shop and their service.

#### John Y.\*\*\*\*

Took my 328i in for a service engine light. Was unsure if they would do well with beamers. They worked well with my warranty company and took care of my baby too. It's a breath of fresh air knowing that I don't have to go to the new dealership and have my wallet raped. I'll continue with servicing my car here for future mechanical probe.

Fast friendly customer service I must say. They always answered by calls or returned calls promptly.

#### Mai H.\*\*\*\*

I LOVE THIS PLACE!! I have been going here since 2005 and Thai has given me the best service I could ever ask for. It all started with getting lost in this industrial park. I needed a oil change badly and ran into this place. It was small, convenient and located near school. I was so happy with my service after years I continued to come back...I have gotten pretty much everything done here and he always gets it done super fast. I love that this repair shop is accommodating. To top it off, he makes me feel welcome when I sit around and wait. I DEFINITELY recommend this place to EVERYONE.